



DIRECTORATE GENERAL OF HYDROCARBONS

(Ministry of Petroleum & Natural Gas, Government of India)

Corrigendum No. 1 to tender no. MM-11018/1/2019-DGH/ENQ-167 for 100 Mbps 1:1 Internet Leased Lines, 2 nos for 3 years.

This corrigendum is issued to extend bid closing/opening date, amendment to technical specifications and to provide DGH's response to pre-bid queries.

A: Extension of bid closing/opening date:

	In lieu of	Revised
Bid Closing Date	14.11.2019	21.11.2019
Bid Opening Date	15.11.2019	22.11.2019

B: Response to Pre-bid Queries

Tender:MM-11018/1/2019-DGH/ENQ-167 [100 Mbps 1:1 Internet Leased Lines, 2 nos for 3 years]

Queries from M/s Reliance Jio					
Sr. No	Clause no	Page no	Description of Clause	Queries	DGH's Response
1	Requirement	46	DGH invites bids from interested authorized Class A ISPs for providing 2(Two) numbers of 100 Mbps 1:1 Internet Lease line connectivity, uncompressed and unshared with last mile on fiber, for installation at 4th/ 5th Floor at Directorate General of Hydrocarbons, OIDB Bhavan, Sector 73, Noida for a period of 3(Three) years.	Request DGH to confirm whether they will be providing 2 * 100 Mbps ILL link to single provider or to two different ISP provider? Please confirm.	> Bids will be evaluated on the sum total (INR) of price quoted for both the links together including taxes, duties, packing & forwarding and delivery charges etc. [Refer to para 1.Evaluation of bids under C. Price Evaluation Criteria of Annexure-III] > Will be executed through a single Contract Agreement
2	Additional Query		Additional Eligibility criteria to be added	Request DGH to add the below additional Eligibility criteria: ISP/Bidder to have own International Internet Gateway in India. ISP/Bidder to have own 2 nos. of Cable landing station in India. ISP/Bidder to have minimum average turnover of INR 100 cr. during last 3 financial years (FY 18-19, FY 17-18 & FY 16-17).	No Changes. To be guided by 2.0 Eligibility and experience of the bidder under B. REJECTION CRITERA of Annexure-III
3	Additional Query		Additional Query	Request DGH to provide the Site readiness at each site as: Online UPS Power of 220 Volts to 230 Volts, E-N Voltage < 2 volts, Rack Space of 24U for installing the Telco infra or providing Data center space for installing one rack, Air Conditioning inside server room, Permission inside Server room/Comupter room, IBD Permission for laying Fiber cable, Data center / Rack Space	The sites to be used for terminating the 2 links are in the same building. The site readiness is already available as the existing links are operating without any issue. However, bidder may visit the site as mentioned in para g) under 4.0 DELIVERY, INSTALLATION & COMMISSIONING of Annexure-IV

4	Additional Query		Acceptance of link	Request DGH to consider the Acceptance of the link to be WAN Ping test (PE to CPE Ping test) & Succesfull browsing of IBW link on connecting laptop to Demark/Fiber ONT device.	To be guided by relevant tender clause 4.0 DELIVERY, INSTALLATION & COMMISSIONING of Annexure-IV
5	Additional Query		Acceptance of link	Request DGH to provide the Acceptance of link within 2 days post handover of link & Acceptance of link to be site wise (i.e. On individual site wise).	To be guided by relevant tender clause 4.0 DELIVERY, INSTALLATION & COMMISSIONING of Annexure-IV
6	Additional Query		Ethernet Cable for termination from MUX to CPE router	Request DGH to provide the UTP Cable for termination of link from MUX/L2 switch to Gig Ethernet Port of CPE router (If Electrical handoff).	To be guided by clauses under para 5.0 RESPONSIBILITIES OF THE BIDDER of Annexure-IV.
7	Additional Query		Exclusion from LD Penalty	Request DGH to exclude the LD Penalty on below scenario. 1. Delay in Sharing the complete site address & site contact details for all sites. 2. Delay in getting the Permission for installing the Fiber & Ethernet device inside server room, Delay in getting the In building permission 3. Site is not ready (i.e. Site readiness is not available as per checklist shared). 4. Permission not available. 5. Flood, Riots, Political Instability, Force Majeure situation, Fire, Theft, Any situation which is beyond service providers control	>The site readiness is already available >To be guided by relevant tender clauses.

8	Additional Query		Exclusion from SLA up time Penalty	Request DGH to exclude the Penalty for not meeting the SLA up time in below scenario. 1. Power failure. 2. Force Majeure 3. Trouble ticket not booked with ISP. 4. Permission not available for maintenance & restoration of link. 5. Earthing issue or Online UPS related issue. 6. Flood, Riots, Political Instability, Force Majeure situation, Fire, Theft, Any situation which is beyond service providers control	>Penalty will be imposed for downtime due to factors attributable to the ISP.
9			Bid submission extension	Request DGH to extend the Bid Submission to 3 weeks post releasing the corrigendum.	Bid closing date extended by 1 week till 21.11.2019
Queries from M/s Vodafone Idea Limited					
	Clause 29.0	Page 14	Performance Guarantee to be submitted only by the Successful bidder : 7.5% of the annual contract value valid for a period of 02 months beyond the contract period	Can we submit the PBG initially for one year and extend validity of the same	No, To be guided by relevant tender clause
			The bidder will have to bear all GST liability, as applicable except in case of services provided by Goods Transport Agency (GTA) and Services provided by a service provider from outside India not having a fixed establishment or permanent address in India as prescribed under GST law	Need Clarifications on the same	Bidder have to indicate applicable GST rate in their offer which will be part of evaluation and will be included in order. However, responsibility for payment of GST (except in case of services provided by Goods Transport Agency (GTA) and Services provided by a service provider from outside India not having a fixed establishment or permanent address in India as prescribed under GST law) to appropriate authority shall be on bidder
	Bidder's Experience	Page 25		Can we submit purchase orders of existing client ?	Yes, subject to meeting relevant tender criteria of Annexure-III.

			We need to deliver 2 Internet Leased Lines of 100 Mbps	Whether same ISP has to provide both ILL	Yes
	Point 5.0 (g)	Page 47	The ISP should have a fully functional Customer Service Centre in NCR. Documentry evidence to be submitted along with the bid	The ISP should have a fully functional Customer Service Centre in India. Documentry evidence to be submitted along with the bid	Clause amended as "The ISP should have a fully functional Customer Service Centre in India. Documentary evidence to be submitted along with the bid." However, ISP has to provide on-site support as and when required as stipulated under clause e) of para 5.0 RESPONSIBILITIES OF THE BIDDER. Please treat this as amendment
				We request you to please increase the submission date from 14th November 2019 to 28th November 2019 by 14 days	Bid closing date extended by 1 week till 21.11.2019
Query from M/s BSNL					
				Being a fully owned Government PSU, we are generally exempted from giving EMD in case of tenders from other PSUs and Govt. Organisations. Therefore, we request you to kindly waive off the EMD for above mentioned tender.	Please refer clause no 14.2 of Annexure I