MM-111012/3/2019-DGH/C-4248/ENQ-149
[Security Audit of DGH Online Applications & Website , Vulnerability and Penetration Testing of devices/equipment and STQC Certification of DGH Website]

Slno	Section / Clause No.	Pgno#	Existing RFP Clause	Bidder's Comments/ Clarification Sought/ Request for Change etc.	DGH's Comments	Ammend Clause
			Query from M/s AKS Information Technology Services Pvt Ltd			
1	ANNEXURE-III: Bid Evaluation Criteria 2.0 Eligibility and Experience of the Bidder	44	2.2 Bidder during the last five years (calculated from the last date of bid submission) should have successfully carried out and completed three similar work of value Rs 12.0 Lacs each or two similar work of value Rs 15.0 Lacs. each or one similar work of value Rs 24.0 Lacs. "Similar Work" should be construed as Carrying out Application Security Audit and/or Vulnerability and Penetration Testing(VAPT). Necessary Work Orders and Successful Completion Certificate /Payment Certificate/BG Release Document amongst others which confirm the successful completion of the contracts must be attached	"We have successfully executed the Work Orders for similar work. However, we don't have the Completion Certificate against those work orders. Please allow us to submit Self Undertaking for the successful execution of the similar work along with the copies of Work Orders."	Clarified that any document that can substantiate completion for the work mentioned in the work order(s) submitted along with the bid is acceptable. However, self- certification is not acceptable.	No Change, To be guided by relevant tender clause only.

2	Annexure – IV: Scope of work/ Technical Specification 2.3 STQC Certification of DGH website	48	The website www.dghindia.gov.in is currently STQC certified and the certification is valid until 13th September, 2019. The auditor is required to carry out all the requisite processes for renewal of STQC certification of the website DGH www.dghindia.gov.in for meeting compliance requirements in accordance with the Guidelines for Indian Government Websites (GIGW) as per STQC 'Website Quality Certification Scheme'. The website has to be scrutinized thoroughly & non-compliance factors are to be reported along with suggested recommendations to plug the gaps. Once the gaps are plugged by DGH, the bidder is required to complete the formalities for STQC Certification of DGH Website.	"We are CERT – In Empanelled Organization. We conduct the Security Audit as per the CERT-In guidelines. After completion of security audit and issue of Certificate, DGH may directly approach STQC for STQC Certification as STQC certificate can be issued only by STQC; involvement of security auditor is not required after issue of Security Audit Certificate."	Clarified that all work pertaining to obtainining of STQC Certification of DGH website www.dghindia.gov.in from STQC, including its administrative processing will have to be taken up by the successful bidder on behalf of DGH.	No Change, To be guided by relevant tender clause only.
3	Annexure – IV: Scope of work/ Technical Specification 2.2 Vulnerability Assessment & Penetration Testing (VAPT)	48	Penetration testing should include network and OS layer testing as well as controls & processes aroundthe networks & applications, and should be conducted from both outside the network trying to come in(External testing) and from inside the network (internal testing).	"Kindly provide the number of Public IP Address for External Penetration Testing."	Number of Public IP Addrsses for External Penetration Testing is 9	NA

				Other Points			
1	ANNEXURE-III: Bid Evaluation Criteria 2.0 Eligibility and Experience of the Bidder	44	2.1 The bidder must be a CERT-IN empanelled information security auditing organisation.	Current validity of CERT-IN Empanelment is 30/11/2019.	> Bidder must be CERT-IN empanelled as on bid closing date. > Successful bidder must have valid CERT-in empanelment at the time of each audit during the contract period. DGH reserves the right to verify the same by way of a documentary evidence.	NA
2	Annexure-IV "SCOPE OF WORK/TECHNICAL SPECIFICATION" 4. Special Terms and Conditions Para-2	50	The Team Lead/ Lead Auditor deputed by the bidder must have suitable auditor qualification such as CISA/CISSP/BS 7799 Lead Assessor/ISA or any other formal security auditor qualification. Documentary evidence towards the same must be provided by the bidder prior to commencement of audit activity. Compliance to this will be mandatory for the audit activity to commence.	> CEH to be added to auditor qualification > Doumentary evidence towards Team Lead/ Lead Auditor's qualification	> Agreed > Doumentary evidence towards Team Lead/ Lead Auditor's qualification to be submitted with the technical bid & prior to commencement of audit work.	The Team Lead/ Lead Auditor deputed by the bidder must have suitable auditor qualification such as CISA/CISSP/CEH/BS 7799 Lead Assessor/ISA or any other formal security auditor qualification. Documentary evidence towards the same must be provided by the bidder 1) along with technical bid & also 2) prior to commencement of audit activity. Compliance to this will be mandatory for the audit activity to commence.

WEB SITE AUDIT REQUIREMENTS		
Sl.NO	ITEM	DESCRIPTION
1	No of Applications to be audited	**16**
2	Testing URL or URL's and Relevant Description of the application, proposed for audit	>Website: www.dghindia.gov.in >Description & URL links available in website for most applications under "Online Applications" Menu
3	Location of Audit **(Onsite - from your location / Offsite - from our location remotely)**	Onsite
4	If Onsite Audit to be conducted, Please mention the location of Audit (Address)	Directorate General of Hydrocarbons OIDB Bhawan, Plot No 2, Sector 73, Noida Uttar Pradesh - 201301
5	Whether the target application is accessible remotely from internet	Yes
6	No. of roles & types of privileges for the different roles.	Max-5, Min-1 roles per application & Privileges include read/write
7	Provision for e-commerce and/or payment gateway	Payment gateway implemented in 2 Applications
8	Site users (closed user group and/or open to public)	Website content is in public domain; However, applications are accessible to authorised registered users only.
9	Whether the site contains any content management module (Y/N)	Refer to Para 3. Technical Details under Annexure-IV SCOPE OF WORK/TECHNICAL SPECIFICATION of the tender for relevant details
10	No.of.Static and Dynamic Pages in each URL	
11	No. of forms in the application(Module wise)	
12	Technical Person contact details	